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Warranty conditions for IST-UV-Lamps

Valid from 1.1.2012

IST-UV-Lamps for operation with ELC (I-Lamps), doped and non-doped UV-Lamps

Up to 500 operating hours full replacement, from 501 up to 2500 operating hours pro-rata credit

All other IST-UV-Lamps (M-, T-, and others) for operation with conventional ballast

non-doped IST-UV-Lamps up to a length of 1500 mm

Up to 100 operating hours full replacement, from 101 up to 2000 operating hours pro-rata credit

non-doped IST-UV-Lamps longer than 1500 mm, and all doped IST-UV-Lamps (length-independent) for operation with conventional ballast

Up to 100 operating hours full replacement, from 101 up to 1000 operating hours pro-rata credit

General conditions for all IST-UV-Lamps

Warranty period maximum 24 month after date of delivery at maximum 4 switchings (on/off) per 8-hours day



Warranty requirements / customers responsibilities

- Appropriate storage of the IST-UV-lamps
- Correct installation and start-up of the IST-UV-system
- Regular maintenance of the IST-UV-system according to operation manual
- Regular cleaning of the IST-UV-lamps according to operation manual
- A decrease of curing performance caused by external contamination is not covered by warranty
- A decrease in radiation to 75% in the respective UV range compared to the new condition during the warranty period is not covered by warranty
- FLC-contacts have to be checked and to be found in excellent condition when a new IST-UV-lamp is installed